

# Application for Concession on Water & Sewerage Charges

This form is used by the Water Corporations to verify and register eligible concession cardholders. Please see the back of this form for eligibility criteria.

## Customer's Details

Title	<input checked="" type="checkbox"/> Mr	<input checked="" type="checkbox"/> Mrs	<input checked="" type="checkbox"/> Ms	<input checked="" type="checkbox"/> Miss	Other title
Last name					Given name/s

## Address of principal place of residence

Address	
Suburb/Town	Postcode
Home phone	Mobile

## Concession Card Details

Card Type	<input checked="" type="checkbox"/> Pensioner Concession Card	<input checked="" type="checkbox"/> Card Health Care Card	<input checked="" type="checkbox"/> DVA Gold Card
Centrelink's CRN		OR DVA's File No	

The information on this form is required to assess your eligibility for a concession. The information will not be used for any other purposes without your consent. The information will only be retained for the period required by the Public Records Act 1973. You are entitled to access your personal information held by (company name) and seek to correct this information if necessary.

I declare that the above information is correct to the best of my knowledge. I further declare that this is the principal place of residence and is used for residential purposes.

I  authorise (company name) to confirm with Centrelink the current status of my Commonwealth Benefit and other details as they pertain to my concessional entitlement. This involves electronically matching details I have provided to (company name) with Centrelink or Department of Veterans' Affairs (DVA) records to confirm whether or not I am currently receiving a Centrelink or DVA benefit.

I understand that this consent, once signed, is effective only for the period I am a customer of (company name). I also understand that this consent, which is ongoing, can be revoked any time by giving written notice to (company name). I understand that if I withdraw my consent, I may not be eligible for the concession provided by (company name).

Customer's Signature
Date

## WATER CORPORATION USE ONLY

Name of Water Corp.

Before a concession is granted, the Water Corp must verify electronically the customer's eligibility via Centrelink's CCeS.

- The customer **IS** eligible for Water & Sewerage concession
- The customer is **NOT** eligible for Water & Sewerage concession

## Customer Service Adviser

Name
Signature
Date

# Eligibility for Concession on Water & Sewerage Charges

## Who is eligible to receive a concession?

Customers who have any one of the eligible concession cards.

## Is there any other criteria?

Yes, for you to be able to claim a concession on your water and sewerage charges you must ensure that:

- You have any one of the eligible concession cards and it is valid at the time of application, and
- You are the person responsible for payment of the account, and
- Your name is on the account, and
- Your name and address on the account matches that on the concession card.

## How many properties can I claim for a concession?

You can claim for one property only.

Eligible cardholders can only claim a concession on their principal place of residence. For the purpose of this concession, the address on the concession card will be considered as your principal place of residence.

## How can I apply?

Complete this *Application For Concession on Water & Sewerage Charges* form and then you can either take the form to your Water Corporation personally or send it in the mail.

## Eligible Concession Cards



## Ineligible Concession Cards



## Victorian Water Corporation Contact Details

### Barwon Water

PO Box 659, Geelong 3220  
Phone: 1300 656 007

### Central Highlands Water

PO Box 152, Ballarat 3353  
Phone: 03 5320 3111

### City West Water

Locked Bag 350, Sunshine 3020  
Phone: 131 691

### Coliban Water

PO Box 2770, Bendigo DC 3554  
Phone: 1300 363 200

### East Gippsland Water

PO Box 52, Bairnsdale 3875  
Phone: 1300 720 700

### Gippsland Water

PO Box 348, Traralgon 3844  
Phone: 1800 066 401

### Goulburn Valley Water

PO Box 185, Shepparton 3632  
Phone: 1300 360 007

### GWM Water

PO Box 481, Horsham 3402  
Phone: 1300 659 961

### Lower Murray Water

PO Box 1438, Mildura 3502  
Phone: 03 5051 3460

### North East Water

PO Box 863, Wodonga 3689  
Phone: 1300 361 622

### South East Water

Locked Bag 1, Heatherton 3202  
Phone: 131 851

### South Gippsland Water

PO Box 102, Foster 3960  
Phone: 03 5682 0444

### Wannon Water

PO Box 1158, Warrnambool 3280  
Phone: 1300 926 666

### Western Water

PO Box 2371, Sunbury DC 3429  
Phone: 1300 650 425

### Westernport Water

2 Boys Home Road, Newhaven 3925  
Phone: 1300 720 711

### Yarra Valley Water

Private Bag 1, Mitcham 3132  
Phone: 1800 637 316